

# Elevate Your Multilingual Consumer Experience with On-Site Interpretation Services

United Language Group's (ULG) On-site Interpreting provides prescheduled access to qualified interpreters to support Limited English Proficient, deaf and hard of hearing populations.

## Our Mission

To transform language barriers into opportunities by providing smart, seamless and secure language solutions that help businesses win in the global marketplace.



## Custom OSI Solutions For Your Needs

Nothing knocks down cultural and geographic barriers like an in-person conversation. Effective, personable communication not only enhances your credibility and reputation as a business dedicated to language access, it also creates lifelong relationships with communities across the world. ULG provides industry-leading interpretation services, including:

- OSI support for over 66 languages, including American Sign Language (ASL)
- Automated scheduling platform for quick updates regarding your appointments, accessible via computer or smart device
- Both simultaneous and consecutive interpreting are available
- Available 24/7 365 coverage
- Network of subject matter experts in legal, healthcare and other industry settings
- Our linguists possess the emotional intelligence necessary to bring clarity and empathy to each conversation

## Demonstrating a Commitment to Quality

An organization's success with OSI takes more than just access to interpreters. ULG is committed to providing the highest quality resources supported by a rigorous screening and onboarding program, which includes:



Minimum 2 years of confirmed experience



40-hour training program



Language and subject competency testing



Completion of Code of Conduct & Ethics training

Additionally, interpreters undergo on-going monitoring to ensure superior quality.



Partner with ULG today for your total language confidence. Get in touch with our language solution experts.  
<https://www.unitedlanguagegroup.com/contact>